

Comparison of MSRN Homecare Companies www.mdseiorresource.org				
Member Company	BRIGHTSTAR CARE	SECOND FAMILY	GENESIS SELECTCARE	CHESAPEAKE
<b>PAYORS</b>				
Accepts Medicare / Medicaid/Private Insurance				
Accepts LTC Insurance	<b>X-ACCEPTED BY ALL</b>	X	X	X
Accepts Private Pay	X	X	X	X
Accepts Workers Compensation Insur	X	X	X	X
<b>LICENSURE</b>				
RSA 1 (no skilled care)		X	X	
RSA 2, can assist with medication				
RSA 3 can assist with medication and do Skilled medical care with LPNS and RNS as well as level 1 and 2.	X			X
Nurse Staffing License	X			X
National Accreditation for Homecare Joint Commission	X			
National Accreditation for Staffing, Joint Commission				X

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<b>EMPLOYEE MODEL</b>				
Uses Employees, pay ee and takes out taxes, covers unemployment, WC, Liability Insurance	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Uses Subcontractors- 1099s				
Conducts MD Background Check@Hire	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Conducts National Background Check @hire	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Drug Testing	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Conducts Annual MD background Check	<b>spot checks</b>			<b>X</b>
Conducts Annual National background Check	<b>spot checks</b>			<b>X</b>
RN Competency Assessment of All Hires	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Hires Companions (unlicensed)				
Hires Licensed CNAs/GNAs	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Hires Med Tech and Medicine Aides	<b>X</b>	<b>X</b>		
Hires LPNS	<b>X</b>	<b>X</b>		<b>X</b>
Hires RNS	<b>X</b>	<b>X</b>		<b>X</b>
Hires Physical, Occupational and Speech Therapist	<b>X</b>			

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<b>DELIVERY OF CARE</b>				
Full time Director of Nursing on Staff	X	X	X	X
Part-time Director of Nursing on Staff	X	X	X	X
RN completes assessment and develops Plan of Care	X	X	X	X
RN completes reassessment regularly or if change in condtion	X	X	X	X
Field Staff supervised by RN	X	X	X	X
Provides Companion level care	X	X	X	X
Provides cooking, cleaning and light housekeeping	X	X	X	X
Assists with ADLs; bathing, toileting, transfers, feeding	X	X	X	X
Provides 24X7 Care	X		X	X
Provides "Live-IN" Care		X		X
Provides CNA shifts less than 3 hrs in length	X		X	X
Pediatric Care	X	X		X
Evening, weekend, holiday admissions	X	X	X	X
Medication Reminders	X	X	X	X
Medication Pours and Management	X			X
Wound Care	X			X
IVs	X			X
Trachs, Feeding Tubes	X			X
Physical, Occupational, Speech Therapy	X			

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<b>Staff Specialized (Separate) Training Provided on these Topics</b>				
Dementia	X	X	X	X
Hospice	X	X	X	X
Pediatrics	X	X		X
Parkinson's	X	X	X	X
Number of Required Inservice Training sessions of CNAs annually	2	2	2	4
<b>CUSTOMER SERVICE</b>				
If staff has an emergency does agency send a replacement?	X	X	X	X
Is there an answering service after hours?	X	X	X	X
OR Does the office staff answer the phone live on evenings and weekends, 24 X 7 Live?	X	X	X	X
Can employees transport clients in their car to appointments or to run errands	X	X	X	X
Can employees drive the client's vehicle to take client to appointments or to run errands	X	X	X	X
Wheelchair van available through agency				
Software/Telephony to track caregiver arrival and departure (time clock)	X	X		X

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<b>GEOGRAPHY COVERED</b>				
BALTIMORE COUNTY	X	X	X	X
BALTIMORE CITY	X	X	X	X
CARROLL COUNTY	<b>X-SKILLED</b>	X		X
HARFORD COUNTY	<b>X-SOME</b>	X	X	X
HOWARD COUNTY	X	X	X	X
MONTGOMERY COUNTY	X	X	X	X
ANNE ARUNDEL COUNTY	X	X	X	X
EASTERN SHORE	X			
PRINCE GEORGES COUNTY	X		X	X
CECIL AND KENT COUNTY			<b>CECIL-SOME</b>	Cecil
FREDERICK COUNTY	<b>SOME</b>	X		
WESTERN MARYLAND				
OTHER STATES	X	X		
				04/17/15